



Claims protocol

Annex to claim No.:

- use the correct form for filing claims against PIERBURG product
- complete **all** the boldly outlined parts (one protocol per each claim)
- this information will be used to establish the origin of the defect more precisely and for the most objective assessment / if we do not receive the required information, we cannot guarantee the time needed to settle your claim

1. Catalogue number of the part the claim is filed against / invoice number:

2. Vehicle identification:

manufacturer:

type:

volume:

year of manufacture:

chassis number:

engine number:

engine code:

total km driven:

km driven from installation:

regularly serviced: YES NO

site of servicing:

authorised servicing facility

non-authorised servicing facility

self-servicing

3. Description of the defect

4. Description of the activities performed to date leading to removal of the defect (important !!)

On behalf of (company):

Completed by:
E-mail / Tel.:
Date:

Signature: